

Bedside Manner and The Art of Caring

Bedside manner is one of the most important factors contributing to a positive resident experience. When caregivers are more engaged with their residents and demonstrate strong empathy through active listening and developing a positive relationship, we may better understand what the resident needs are and how to meet them.

A good bedside manner requires more than just natural ability, it requires applying learned skills that put residents at ease and promotes a trusting relationship.



Don't let distractions draw your attention

Allow resident to explain their feelings and ask questions

Pay attention

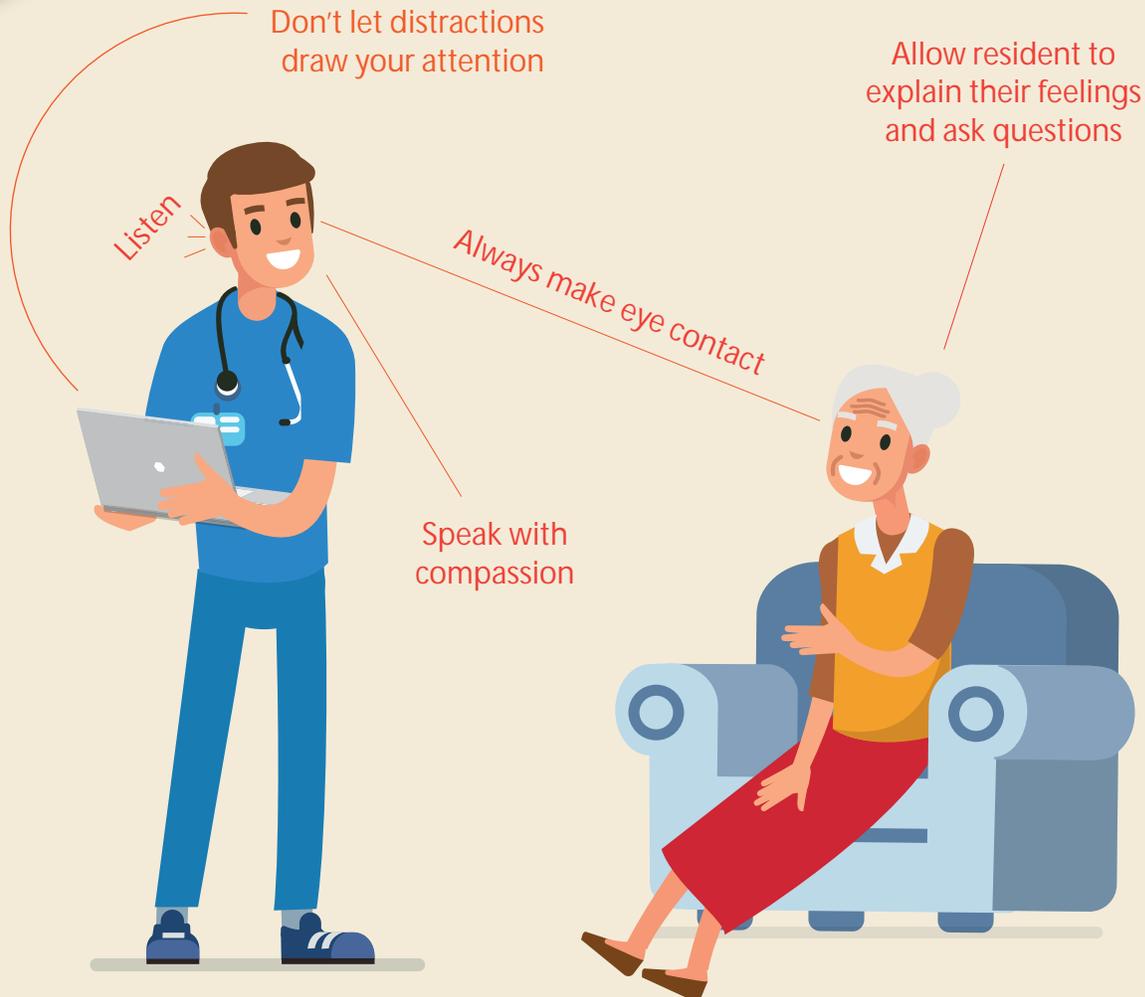
Show empathy

Be honest

Address them by name

Don't judge

Engage and educate



Showing respect for the patient and their humanity, making the patient feel valued and respected are key to a good bedside manner