

Resident Infected

As each day passes, we hear of the increasing number of cases of the coronavirus, COVID-19, being detected all over the world. Unfortunately, we learned today that a resident of our community has tested positive for the virus. The impacted resident(s) is (are) receiving supportive treatment in an isolated section of the community (or has) been transported to the hospital. We are working to identify individuals who may have come in contact with this resident, and individuals with potential for exposure are being notified.

As you may already be aware, starting at the beginning of March, a Coronavirus Task Force comprised of staff from various departments, including an RN Infection Preventionist, met to review existing policies and procedures related to infectious diseases. Although we had robust infection control policies already in place for seasonal influenza, we also reviewed our infection control policies and updated them as necessary to specifically address potential exposure to the Coronavirus. Our staff members have been trained on these policies and have implemented them throughout our community. Our infection control policies and procedures guide us as we work to prevent the spread of infection and control it as necessary.

On _____, 2020, we started screening everyone who came on to our campus by taking their temperatures and asking a series of questions, and on _____, 2020, we closed our campus to visitors. Our staff continues to screen for changing conditions, including the presence of elevated temperatures and respiratory illness for all residents, every shift.

Staff are also participating in regular calls with our governmental and healthcare partners to understand the latest updates and current information related to this issue. We are following the _____ Department of Health (____DH), Centers for Disease Control (CDC), and the Centers for Medicare & Medicaid Services (CMS) recommendations to help protect our residents' and community's exposure to this virus. See <https://www.cms.gov/files/document/3-13-2020-nursing-home-guidance-covid-19.pdf>, and related CDC supplemental guidance.

Our staff will continue to bring meals to you three times a day. Additionally, should there be an issue that ordinarily would require you leave your room or apartment, our staff will do what they can to address the issue so you can remain in place.

Please continue to observe appropriate infection control practices such as:

- Washing your hands;
- Covering your cough and sneezes;

[Facility Name]

- Maintaining an appropriate social distance of at least six (6) feet;
- Not shaking hands or otherwise having physical contact with others;
- If you are ill or feeling under the weather, please let us know immediately. Also, please stay in your apartment/room and do not visit with others;

We understand that it is difficult not to visit your loved ones. If you need assistance visiting with a loved one by phone, FaceTime, Skype, etc., let staff know and we will work to assist you.

Protecting your health and wellbeing, and that of our staff, remain our highest priority. We appreciate your help and understanding during this unprecedented time and situation. Finally, please be assured that despite the challenges we all face, we will continue to live our mission by continuing to:

[Mission]

Thank you for your patience, support and prayers during this time. Please contact _____ at _____ with any questions.